

# **Corporate Overview & Strategy**

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# **Executive Summary**

#### **Business**

PIER Group LLC is an IT solution provider solely focused on North America's Research and Higher Education (R&E) community.

### Customers

The target audience for PIER Group LLC is R1/R2 universities in all 50 states, Regional Research and Education Networks (RENs), National Research and Education Networks (Internet2), and the 18 National Research Laboratories.

# Future of the Company

PIER Group will maintain our focus on research-computing, research-networking, and campus network infrastructure specifically in the Research and Education community. We will continue expanding our customer base and "go-to partner" status across the country's HiEd community and national lab anchors. We will utilize our trusted, high-quality IT consultative approach, our longevity and experience in this community, and our brand recognition in this space to become the nation's #1 partner choice in R&E. As a foundational component, we will continue to execute upon our RAF (Responsiveness, Accuracy, Follow-up) methodology for our customers and vendors.

# **Company Description**

# Officers

Amy Williams – CEO/Owner Chad Williams – President Charles Stafford – President of Operations

# Leadership Team

Becky Schneider – VP of Programs and Office Management Caleb Williams – VP of Contract Development Shannon Champion – VP of Solutions Architecture, East Charlie Koehler – VP of Solutions Architecture, West



# Legal Structure

PIER Group LLC is a Limited Liability Company (LLC)

#### **Mission Statement**

To provide innovative expertise and best-of-breed solutions to create a competitive advantage for Research & Education community members

#### **Purpose Statement**

PIER Group promotes a nationwide ecosystem of research computing, research networking and campus-infrastructure that supports on-campus and distributed research and provides an unbeatable user experience

# Market Research

#### **Current State**

PIER Group is a niche player in the IT Solution Provider industry, solely focused on the Research and Education ecosystem. PIER Group utilizes as-needed inventory, along with specialized presales consultants and professional services, enabling just-in-time implementation of unique and custom customer projects and solutions.

Although there are a multitude of universities across the country, PIER Group will continue to focus on a unique subset of the university ecosystem. Our continued focus will be on the R1 and R2 research and university community.

- R1 institutions = very high research activity
- R2 institutions = high research activity

#### **Our Customers**

R1/R2 Universities (292)

- (137) R1 Universities
- (133) R2 Universities
- (22) Special-Focus Research Universities



#### **Regional Education Networks (38)**

- 3ROX Three Rivers Optical Exchange (PA, WV)
- ABQG Albuquerque GigaPoP (NM)
- ARE-ON Arkansas Research and Education Optical Network (AR)
- Big Ten Academic Alliance OmniPoP
- C-Light South Carolina Research and Education Network (SC)
- CEN Connecticut Education Network (CT)
- CENIC Corporation for Education Network Initiatives in California (CA)
- FRGP Front Range GigaPOP (CO, WY)
- GPN Great Plains Network (OK, SD, KS, MO, NE, AR, IA, MN)
- ICN Illinois Century Network (IL)
- Indiana GigaPOP Indiana GigaPOP (IN)
- KanREN Kansas Research and Education Network (KS)
- KINBER Keystone Initiative for Network Based Education and Research (PA)
- KyRON Kentucky Regional Optical Network (KY)
- LEARN Lonestar Education and Research Network (TX)
- Link Oregon Link Oregon (OR)
- LONI Louisiana Optical Network Infrastructure (LA)
- MARIA Mid-Atlantic Research Infrastructure Alliance (VA)
- MAX Mid-Atlantic Crossroads (DC, VA, MD)
- MDREN Maryland Research and Education Network (MD)
- MERIT Merit Research and Education Network (MI)
- MOREnet Missouri Research and Education Network (MO)
- MREN Metropolitan Research and Education Network (IL)
- NCREN North Carolina Research and Education Network (NC)
- NetworkMAINE Maine Research and Education Network (ME)
- NJEdge New Jersey Research and Education Network (NJ)
- Northern Lights Northern Lights Gigapop (MN)
- NoX Northern Crossroads (MA, CT, RI, ME, VT, NH)
- NYSERNet NY Research and Education Network (NY)
- OARnet Ohio Academic Resources Network (OH)
- OneNet Oklahoma Research and Education Network (OK)
- OSHEAN Ocean State Higher Education Economic Development and Administrative Network (RI)
- PNWGP Pacific/Northwest Gigapop (AK, HI, WA, ID, MT)
- SoX Southern Crossroads (GA, AL, FL, TN, SC, MS)

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- Sun Corridor Sun Corridor Network (AZ)
- UETN Utah Education and Telehealth Network (UT)
- WiscNet Wisconsin Research and Education Network (WI)
- WVNET West Virginia Network (WV)

# National Research Laboratories (18)

- Ames Laboratory (Ames, IA)
- Argonne National Laboratory (University of Chicago, IL)
- Brookhaven National Laboratory (Upton, NY)
- Fermi National Accelerator Laboratory (Batavia, IL)
- Idaho National Laboratory (DOE, Idaho Falls, ID)
- Lawrence Berkeley National Laboratory (Berkeley, CA)
- Lawrence Livermore National Laboratory (DOE/NNSA, Livermore, CA)
- Los Alamos National Laboratories (DOE/NNSA, Los Alamos, NM)
- National Center for Supercomputing Apps (UIUC, Urbana, IL)
- National Energy Technology Laboratory (DOE, Pittsburgh, PA)
- National Renewable Energy Laboratory (DOE, Golden, CO)
- Oak Ridge National Laboratory (Oak Ridge, TN)
- Pacific Northwest National Laboratory (DOE, Richland, WA)
- Princeton Plasma Physics Laboratory (Princeton, NJ)
- Sandia National Laboratories (DOE/NNSA, Albuquerque, NM)
- Savannah River National Laboratory (DOE, Aiken, SC)
- SLAC National Accelerator Laboratory (Menlo Park, CA)
- Thomas Jefferson National Accelerator Facility (DOE, Newport, VA)

# **Company Advantages**

PIER Group exhibits the following advantages compared to our competitors:

- Longevity/experience in this community
- Brand recognition in this community
- Company culture
- RAF methodology and execution
- Pre-sales Consulting Engineers
- Creative and unique sales approach
- Simple to do business with



- Strong service team, allowing turnkey offerings
- Strong vendor relationships (go-to partner)
- Strong customer relationships (go-to partner)
- Extensive and specific procurement contracts
- F2F relationships with customers
- Woman-Owned Business

# Services we provide

# Product/Service

# PIER Group's main offerings include:

| Network                                      | HPC                                    |
|--|--|
| Network Assessment/Survey/Design Services    | Compute Cluster Infrastructure         |
| Core Network Infrastructure                  | Lustre Storage Infrastructure          |
| Distribution Network Infrastructure          | GPFS Storage Infrastructure            |
| Edge Network Infrastructure                  | General Purpose Storage Infrastructure |
| Wireless Network Infrastructure              | OpenSource Storage Infrastructure      |
| LPV/Athletics/Outdoor Network Infrastructure | HPC Cooling Solutions                  |
| WAN/Routing Network Infrastructure           | HPC Software Solutions                 |
| NAC Infrastructure                           | Data Center Rack & Power Solutions     |
| Wayfinding Infrastructure                    |  |
| Custom Mounting Solutions                    |  |
| TapAgg Network Infrastructure                |  |
| Optical Network Infrastructure               |  |
| Firewall/Security Infrastructure             |  |
| DDI/IPAM Infrastructure                      |  |
| Network-As-A-Service                         |  |
| Staff Augmentation (Resident Engineer)       |  |